

KUDOS

✚ *Grounds Ice Machine*

- **Refrigeration Shop**

Mark-

I just wanted to send a huge thank you to your crews that helped us with our ice machine this morning. When we got to work today, the ice machine was empty and had a broken line. The Grounds team is so appreciative to have that up and running with it being so hot today!

Bridget

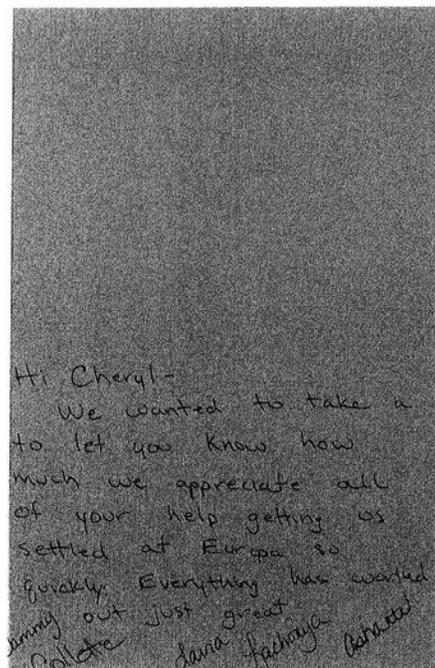
Mark,

Thanks to you and your refrigeration shop for jumping right on this! It is hot today and I can only imagine how grateful everyone in Grounds is!

Anna

✚ *Hotel Europa*

- **Cheryl Leguillow**



 Elevators

- **Michael Pierce/Greg Graves**

Dear Anna,

Two elevators have now been turned over to us and they are splendid. Everyone is so excited about how well they work and how good they look. They are fast and everyone likes the very clear voice that tells you what floor you are on. I wish I could tell every single person who is working on the project how grateful we all are to have this work going along so well. Sarah

Sarah C. Michalak
University Librarian
Associate Provost for University Libraries

Michael and Greg,

It is always nice to hear from a very happy campus client! Great effort from both of you!

Thanks,
Anna

 Fire in Parking Lot & Assessment of Bridge at Dogwood Deck

- **Mark Bristol & Team**

Anna,

Thanks to Mark Bristol and his team for providing a Lift equipment promptly for us to access the structure. We are very fortunate to have Amy on our team. She did a great job! I have talked with Atlas Engineering and they are capable and available to perform a detailed post even assessment of the bridge. We can include any likely repairs to the current scope of our existing bridge maintenance and repair project. We can engage Atlas to be on the site right after the cleanup and full access to the site.

Thanks,
Abbas

 Fire in Parking Lot & Assessment of Bridge at Dogwood Deck

- **Abbas Piran/Amy Dean**

Anna,

Abbas and Amy did a great job today. Thank You! I had the chance to view the video of the fire late today. As soon as I get a copy I will share it with them. The fire was burning for over 15 minutes prior to the Fire Department arrival.

Thanks again!

Mary Beth

Mary Beth Koza, MBA

Director - Environment, Health & Safety

 2nd Floor Medical Air Space

- **Cheryl Leguillow**

Hi Cheryl,

Sorry for my delayed response. I have been in Charlotte since Sunday for a national conference --- I forgot to put an away message on my email.

Oh, I'm not sure if I told you how much my Director LOVED the 2nd floor Medical Air space. It is just what he envisioned, which is surprising because he still hasn't decided who will occupy the space. I think the Workroom and the Conference Room will be booked every week even if the other space is unoccupied. Also, thanks for efficiently coordinating the 2nd floor Medical Air --- it was done in plenty of time to pay with FY14 funds.

Nadine O'Malley, MBA

Associate Director for Administration and Finance

North Carolina Area Health Education Centers Program

 Bondurant Water Problem

- **Doug Horner**

Hi Rickey,

This is NOT a complaint – far from it. After the water main break on Columbia Street broke and was repaired last week, the water in our kitchen/break room sink in the Dean's suite in 4030 Bondurant was dark brown. I tried running it for long periods of

time to get out the air bubbles and discoloration. I finally asked that our Planning Office call in a work order (#15007592).

The plumber came multiple times and continued to work until he found the solution which was something totally different from anything that had happened in our building or others. The problem was sporadic and tricky as the cold water would clear up and then be discolored again; the hot water was not hot nor was it clear; air in the line(s) would go away and then appear again. Today, both the hot and cold water are fine. We can finally stop pouring bottled water into the coffeemaker, etc.

The reason I am emailing is that I want to let you know how efficient, persistent, AND cordial the plumber was during this whole time. It was delightful to have someone who wanted to help us and didn't fuss about having to come back again and again. In fact, he volunteered to come. At no time, did I have to ask him to come.

I do not know his last name, but his first name is "Doug", and he should be commended for putting forth a really positive image for your department. I hope that you will mention this to him and put this email in his personnel file.

Thank you.
Becky

Becky Medford
Senior Executive Assistant
to Glenn George, Cam Enarson, and David Parker
UNC Health Care System and UNC School of Medicine

 Marsico Hall Room SB239

- **Ellis Leach**

Ellis,

Thank you so much for getting the floor cleaned in room SB239 on such short notice. We would not have been able to get back into the room to clean the floor for a very long time.

Thanks again.

Rodney Coble
UNC School of Medicine Planning Office

 Abernathy Hall

- **Nway Nway/Eh Ler Bwe/Ma Lay Lay/Cheam Rot**

Dear Ms. Burton,

I am not sure who this message should be sent to. I just wanted to send a quick note to let the housekeeping staff who work in Abernethy hall know how much I appreciate the job they do in my office every week. I never see the staff because they come at night when I am not here, but whoever works in this building seems to be especially thorough and attentive to detail. I love coming in on Tuesday mornings to an office that has been so carefully cleaned. Can you please pass along my thanks?

Best,
Tricia Sullivan

Patricia Lynne Sullivan, Ph.D.
Associate Professor
Director of Undergraduate Studies
Department of Public Policy

 Carroll Hall

- **Jerry Guerrier**

Hi folks,

I work on communications for the journalism school. I've been helping the Dean take a look at how we can make the most of our physical spaces here in Carroll Hall.

Jerry Guerrier has worked with us in the past to assess opportunities for improving the building and our use of it. We met with him today about options and process for renovating part of our entry lobby with funding from a donor.

I just wanted to pass along our sincere gratitude and appreciation for Jerry and all of his work with us. He's been an amazing resource. His work is having a significant impact on how we rethink and reshape our use of the building. And also it's just a pleasure working with him.

Good weekend to you all.

Thanks,
Kyle York
Assistant to the Dean for Communications

 Jackson Hall

- **Mark Platou/Daniel Rose**

Mark & Daniel,

Thank you soooooo very much for the carpet cleaning. It looks so much better, we really appreciate it!!

Yolanda Arroyo

-
- Old Clinic Building
 - Kyaw Aung

Dear Sam

Good evening and hope you are well. I am Teresa Mosser and I work on the 3rd floor in the Old Clinic Building in 3010.

I just wanted to put in a good word for Kyaw. He is the best house keeper. He is so kind and always has a big smile every day. It doesn't matter what we ask of him, he is always is very eager to help us here in the Division of Maternal Fetal Medicine. I realize that they have made cuts in the housekeeping department. His job is probably a lot more intense than most of us realize. But that never stops him from being kind and considerate of others.

However, we really enjoy him and just wanted you to know that we appreciate all his hard work with his big smile.

Cordially ,
Teresa Mosser
UNC Maternal-Fetal Medicine

-
- Carmichael
 - Tommy Anderson

Robbie: This week we were working with Tommy Anderson to resolve some issues at Carmichael gym. He brought an issue to us that we were able to help address and his communication and coordination were awesome. Thank you very much for the support.

Chris Martin Jr, PE
Director of Energy Management