

KUDOS

May 2015

-  *NC Association for Higher Education Facilities Officers Conference*
 - NCAPPA Committee**

I just wanted to thank you all for the great job we did in our parts of preparing, supporting, and participating in the NCAPPA Conference! Things went incredibly well and all the feedback I heard was nothing but positive and grateful. Our visitors were absolutely blown away with our gracious hospitality, our friendly dispositions, our professionalism, our technical knowledge, and our willingness to help, direct, network, and share. The location was absolutely superb to deliver that "Carolina Experience", and it did! Our preparation showed an amazing eye for our attention to detail, specifically in how our classrooms and tours were organized, in how our transportation and logistics were conducted, the overall classrooms lay out: chairs, tables, projectors, screens, laptops, and proctored with informed and helpful staff. The list goes on and on (hope I haven't omitted anyone) each of us playing an integral part to achieve the overall success that this conference achieved. All our educational sessions and tours were highly attended, top notch, and thoroughly enjoyed. I have been to several NCAPPA events and I can honestly say that the folks attending our conference were 100% engaged in the sessions that they were attending, and I never got the impression that any class was simply an "hour filler". I have sincerely enjoyed working with all of you, and couldn't have asked to be part of a better team. Many thanks to you all -

Mark
Mark Bristol
Director Building Services

-  *Student & Academic Services Building (SASB) Wall*
 - Shop 511**

Hi,
We just want you guys to know how much we appreciate the good work that you and your crew did on our new wall. From design to outcomes, it looks great. You and your crew were helpful in getting the job set up and keeping the work area cleaned up. The

work moved along as you planned. Your good communication skills let us know what was happening along the way. Today your crew helped us put everything back together. Everyone is marveling at how we just made the wall appear.

Thank you,
Billie Shambley and Kim Abels

 *Taylor Hall Project*

- **Bob Beke/Amy Dean**

Hello all,

Craig and I toured the Taylor site yesterday and I wanted to pass along how we are really pleased with the way things are looking and everyone's hard work is really showing! We know it has been a long tough road but the end is finally getting close! Also, please know that we realize there have been delays beyond everyone's control. I look forward to walking the site with everyone when the project is complete in a few weeks.

Thanks again!!
Randy

Randy Allen
Operations Director
Division of Lab Animal Medicine

 *S. Columbia Project*

- **Tom Bythell**

Tom, thank you for meeting with me to tell me about your developing plans for the S. Columbia property. It was very helpful. The Westwood neighborhood may just vote you man of the year.

Thanks!
Kenton

 *Landscape - East Side School of Dentistry*

- **Tom Jenswold**

Anna,

The landscape on east side of the School of Dentistry, under the big oak tree, recently received a make-over by Ground Services. The make-over replaced the dog wood trees and shrubs that were removed during our many years of construction. Working with Tom Jenswold and his crew was a very pleasant experience. Tom offered several suggestions and worked with us in transforming the area into a small outdoor eating area. The Dean provided three wooden picnic tables, requested by the students.

Students and staff are now enjoying the ability to gather in small groups outside, eat, and enjoy the Spring weather.

Facilities Services has a great grounds crew. Thank you.

Al Elsenrath
Director, Support Services
School of Dentistry

 *Jackson Hall*

- **Various**

Hi Bill and Cheryl,

I wanted to take a moment to thank you and your team for the outstanding work at Jackson Hall. As you know, we completed a major renovation of the lower level of the building, and we're ecstatic. Thanks to Powell's creativity and wonderful sense of design and ergonomics, our employees are set up to be more productive and collaborative in their new space. The space is bright, comfortable, and visually appealing.

We are grateful for the hard work and ingenuity of your team and just wanted to be sure you know how much we appreciate the partnership. Here are the folks who worked on the project. Please extend a special thank you to all of them. Each person I worked with was committed to the project and did a great job!

Powell Marshall, who is an outstanding designer and project manager.

Carpentry shop:

David Sichi, Charles Wagner, Terry Hornaday, Jimmy Caskey, Terry Tripp.

Electrical shop:

Ralph Grinstead, Jeff Byrd, John McLawhorn, Robert Thumith.

Sheet metal shop:

Doug Marlow, Daniel Bowman, Bryant Gerringe, Ricky Wagoner, Mike Powell.

Paint shop:

Walter Garrett, Tim Ellis, Todd Carroll, Rodney Benton.

Plumbing shop:

Kenny Allen

Errol Simon

If you have any questions or I can be of assistance to you in the future, please let me know.

Warm regards,
Allison

Allison Legge
Senior Associate Director for Enrollment and Undergraduate Admissions

 *Marsico Hall*

- **Mark Obenshain**

Dear Mark and Anna,

I wanted to thank you for your prompt and professional response to my request for help with the Marsico Hall temperatures. Although I was out of the office last week, I really felt as if there was excellent communication and a quick resolution. I want to particular thank Mark Obenshain, who kept us all posted and worked with my laboratory staff to help solve the problem. Everyone seems much calmer this week and happier with the improved environment. THANK YOU!! It is really amazing to go from feeling hopeless to hopeful, and I am very, very grateful.

Respectfully,

Wanda O'Neal

 *Library*

- **Monique Savage/Gyi Way/Chris Bass/T'Kiara Foushee/Htoo Gay/Saw Dah**

Darius and Kelvin,

Thanks for your efforts in making the weekend exam period a better experience for our patrons.

Ed Outland

Hi, Ed:

Just wanted to let you know—given last week's housekeeping issues—that today has been completely fine. Head housekeeper Martin Chavious stopped by early in the afternoon to check in, see if we'd had any problems or issues, and assured me there would be housekeepers in the building until 10pm to deal with anything that might arise. Nothing has, and all has gone well.

Just thought you'd like to know.

-Michael Hanson

 Sign Shop

- **Josh Clark**

Josh,

Thank you for taking the time to allow my walk through of your shop. You have a very good, clean, and neat area. Also, there aren't many times that I do an inspection and all of the trainings are complete. Good job and I look forward to seeing you next year. If you need anything in the future, please let me know.

Tommy Simmons
Fire Safety Inspector
UNC Environment Health and Safety