

KUDOS

October 2014

 *Podiums in Phillips and Mitchell Hall*

- **Carpentry Shop**

Hi Lou,

I just wanted to send out a big thank you to Terry and the other guys that worked with him on the Phillips 215 and Mitchell 05 podiums.

They did a terrific job and we could not have gotten all our summer work done without all their help!!

Thanks again!

Dennis

Dennis Wilson

UNC Chapel Hill

Tier 2 Classroom Support Specialist

 *Box Truck repair*

- **Terry – Carpentry Shop**

Lou, I just wanted to send a formal thank you to Terry in Shop 506 for getting the hole in the floor of our box van fixed so quickly. He was able to get the truck fixed when we finished for the day (by which time the hole had grown and had become extremely unsafe). We were able to get back on route the next day without any lost time. Thanks for getting this quickly and for his ability to problem solve a great repair job.

BJ

BJ Tipton

Office of Waste Reduction and Recycling

 *MacNider*

- **Sam Gbassagee Nancy Burton/Housekeeping**

Nancy I would like to extend my appreciation and kudos for a job well done in 76 MacNider. The housekeeper did a fantastic job shampooing the carpet and has been

doing a wonderful job each week. We all need to hear when we've done well, so if you would be so kind, please pass this along. Best regards.

Yolanda Lujan
Assistant to Dennis Schmidt, Director of OIS

Nancy,
Thank you for always making sure things are taken care of. A job well done!!!
Darius

 DLAM

- **William Robertson/Chris Glenn**

Dear Anna,

I want to second Randy's sentiments. DLAM appreciates the FS team efforts (especially William and Chris) in making the AAALAC site visit successful. We appreciate that resources and time are both limited. Due in part to William and Chris efforts UNC had mostly commendations from the site reviewers.

We appreciate your continued support!

Regards,
Craig
Craig Fletcher, DVM, PhD, DACLAM
Director, Division of Laboratory Animal Medicine
Assistant Dean for Animal Research Resources
Associate Professor of Pathology and Laboratory Medicine

I want to recognize William Robertson and Chris Glen for all of their help and support with the multiple DLAM projects in preparation for the recent AALAC site visit. They coordinated the efforts of the entire Facilities team and assisted with scheduling of projects and facilitated completion of work to meet required deadlines. Last week during the AAALAC site visit it was discovered that HVAC data was not within acceptable parameters and William worked with the HVAC team to make corrections so that a finding was not issued by the AAALAC site visitors. I appreciate and find commendable their dedication to the work and support of DLAM.

Thanks,
Randy

Randy Allen

Operations Director
Division of Lab Animal Medicine

-  *Emergency Response Exercise*
 - **Mark Stark/Eddie Canada**

To All:

I just wanted to thank you all for your assistance for the exercise. Please send a thanks to Mr. Canada for driving the tanker. I do appreciate all the help.

Ron Campbell
Department of Public Safety

-  *Carr Building Carpets*
 - **Housekeeping**

Hi Nancy,

It nice speaking with you this morning. I just wanted to follow up with an email to let you know what an amazing job housekeeping did on our carpets last night on the second floor of Carr building! They look wonderful, nearly brand new! They really brought them back to life and went above and beyond by moving small pieces of furniture that I had forgotten about last night. The floor smells fresh and clean too!

They did such a great job that I was talking to a colleague from the third floor who had carpets done the night before and she agreed that the carpets had never been done better! We weren't sure what had been done differently but whatever it was certainly worked.

If you could give the crew a huge thank you from our office I would greatly appreciate it!

Best,
Katie Turner
Office of Faculty Governance
962-2146

-  *Office of Sponsored Research*
 - **Housekeeping**

Please forward this to the supervisors of Newton Lawrence, Billy Jones and James Lawrence of the Housekeeping Moving Team.

They did a big moving job for us today at the Office of Sponsored Research. They had to deal with tight spaces to move large and heavy desks, a ton of cubicle walls and other materials. They were friendly and polite, even in the face of the difficult, close quarters over here. They kept me informed, they worked quietly and efficiently, and always had a smile on their faces for staff walking by. They had a great customer service attitude and I'd love for you, as their supervisors, to know. We appreciated them and we appreciate the fact that you keep folks like this on staff!

Best,

Maggie

Maggie Hite

Office of Sponsored Research

 *Fall Fest*

- **OWRR**

Thank you all for your contributions this weekend. Everyone, literally, played a vital role this weekend. Thank you so very much for your time, energy and the pride you take in your work. You worked hard and yet this was, as it continues to be, one of the best years yet! The teamwork of evening and day staff combined with the early morning crew made move-in look easy! Fall Fest went off without a hitch. Natalia and her crew did a great job and we were out of here before 2 a.m.!!!!

Nicely done everyone! I hope you get some rest this week and next weekend.

Enjoy!

BJ

BJ Tipton

Office of Waste Reduction and Recycling

 *Fallfest*

- **Facilities Services Division**

Larry, Jeff, Deborah, and Anna,

I appreciate all that you and your teams did to make ensure a terrific move in weekend! Every detail was well planned and orchestrated for the smooth arrival of our new students and their families! It was wonderful to feel the energy and enthusiasm as I

greeted students unloading at Hinton James, dining at Rams Head, and navigating Fetzer Field at Fallfest. Thank you for extending such a warm Carolina welcome to our newest arrivals.

Please share my gratitude with your teams.

Best,
Chancellor Carol Folt

 *Geological Services*

- **Cheryl Leguillow**

Hi Cheryl,

The rooms look AMAZING! Everyone is complimenting you on them.

I realized that I forgot to furnish an office in my haste to get the main space done. I do't know what our budget is because we haven't got our AV quote back. I don't want to burden you more. Is there a way for me to order a couple pieces of office furniture?

Thanks,
Liz
Elizabeth B. Mullane Steadman
Administrative Manager
Department of Geological Sciences

 *Student Move In 2014*

- **UNC Staff**

A special thank-you to all of the UNC staff who assisted with Student Move-In, 2014!

Each year, the Office of Waste Reduction and Recycling (OWRR) puts in a massive effort to prevent cardboard, plastic film, and Styrofoam from ending up in the trash during Student Move-In week. This is an "all hands on deck" event, with virtually every member of OWRR pitching in with extra hours and "dumpster diving" to retrieve these items from the trash and place it in the correct receptacles. Special thanks go out to OWRR staff, especially Shawn Ellis, Ray Lanier, BJ Tipton, and Craig Yarborough who worked many extra hours during move-in week to keep the campus clean. Thanks as well to the special effort by Waste Industries during this time. This effort includes keeping the residence hall dumpster areas clean and debris-free in general, and involves

the assistance of many other dedicated UNC staff members besides the regular recycling staff in order to make it possible.

Traditionally, during move-in weekend, OWRR hires extra help from particularly dedicated UNC staff members from other departments, who staff each dumpster site at the residence halls, talk to parents and students and assist them with disposing of their waste properly, and dealing with the massive amounts of cardboard and other materials that are generated during this busy week. Additional staff also works to manage waste responsibly during Fall Fest, which includes pairing recycling containers with trash cans, collecting cardboard and plastic wrap from vendors, picking up litter and loose debris, and late-night clean-up. Thank you to the Carolina Union and all the Fall Fest partners for striving to reduce, reuse, and recycle during this notable event!

Before we put in this effort, this is what move-in used to look like:



Hinton James, 2000



Ehaus Crew keeping it clean in 2014!


This year, the list of team members that pitched in on this effort are:

James Aiken (Grounds)	Eric Lawrence (Housekeeping)
Juanelle Bartlett (Housekeeping)	Sarah Lowder (OWRR/Student)
Gordon Belperain (Grounds)	Kitty Lynn (EHS)
Melvin Burr (Grounds)	Vivian Marbury (EMCS)
Tamatha Gail Canady (Housekeeping)	Latta Pettiford (Housekeeping)
Bobby Couch (Grounds)	Natalia Posthill (OWRR)
Shawn Ellis (OWRR)	Daniel Rose (Housekeeping)
Kate Friedheim (OWRR)	Arnold Sanford (Housekeeping)
Corey Frye (OWRR)	Charles Sanford (Housekeeping)
Sharon Gant (Housekeeping)	Obie St. George (HVAC)
Johnny Harris (Motor Pool)	BJ Tipton (OWRR)
Austen Hughes (OWRR)	James Trapp (Housekeeping)
Krystal King (Grounds)	Karen Webster (Mail Services)
Latoya Kinsey (Housekeeping)	David Williams, Jr. (Housekeeping)
Ashley Kiser (OWRR)	Craig Yarborough (OWRR)
Ray Lanier (OWRR)	



We couldn't have done it without the assistance of this group of folks, as well as assistance from Housing Support, the Residence Hall staff, Grounds, Parking &

Transportation, and Housekeeping. This year, with participation from the labs, we were able to recycle **960 pounds of plastic film** and **610 pounds of Styrofoam!**
Thank you to everyone who played a part in helping us with Student Move-In this year!

 *South Building Flag*

- **Chip Fehr/Joe Emory/Mark Bristol**

Anna – Thanks for fixing the NC flag! Looks great, and I appreciate the extra effort you made to get this done. A grateful state thanks you.

Joel G. Curran, APR
Vice Chancellor, Communications and Public Affairs

Hi Mark, Joe, and Chip,

Thanks for finding an elegant solution to the ongoing problems with the South Building flag. It looked wonderful this afternoon against the bright blue sky!

Please also see the thank you from Joel Curran.

Cheers,
Anna

 *Horney Building*

- **Jamie Ellis**

Ken,

I just wanted to send a big thank you to Jamie Ellis, he came out and put up the conference calendar sign holders for me and did a fantastic job. We had an interesting situation by Cypress Conference Room where the wall was too small to hang the holder and Jamie was able to come up with a great solution. Everything looks great and functional.

Many thanks!
Robyn

 *President's House Excavation*

- **Bruce Retter/Greg Lawson/Paul Miskow/Dwayne McLaurin/Tom Bythell**

Dear Anna,

As you probably know our excavation of the second president's house wrapped up on Friday. Although completely unexpected, it was a very successful project that taught us some interesting things about campus history, provided a training opportunity for students, and generated considerable interest in the community. We really appreciate all the help and support we got from you and your staff, especially Tom Bythell and his crew!

Also, in case you hadn't seen it, here's a wonderful cartoon in today's Chapel Hill News:
<http://rla.unc.edu/general/CHN.2014-08-31.jpg>

Thanks again, and I hope you and your family enjoy the weekend!

Best,
Vin

Vin,

Thank You for the kind words. But all I did was say "yes" the credit should go to my talented staff Bruce Retter , Greg Lawson, Paul Miskow and especially Dwayne McLaurin for operating a back hoe on an Archaeological dig "yes" is easy with guys like this . The mission of all UNC employees is education; I look forward to the next joint venture between Facilities Services and Academics.

Thanks

Tom

 208 West Franklin Street

- **Steve**

Mark,

I cannot speak highly enough of my experience with working with Steve. He is very responsive, helpful, professional, and technically skilled. Please thank him.

-Joe

Thank you for recognizing Steve, Joe. It is great to hear such nice feedback and I could not agree more!


Mark

 *Genetics Sensor*

- **Carpentry**

Thanks Lou you guys did an awesome job. I appreciate getting the job completed.

Christopher Allen

 *HVAC*

- **Mike Clayton/Andy Gabriel**

Dear Mr. Hargett

Wanted to inform you of the excellent job that Mike and Andy did on the installation of the new air conditioning unit at the Raleigh Road/54 lot near the corner of 54 and Country Club.

Mike and Andy worked together very well. They were efficient, got the job done in addition to being very polite and nice to have in the work area.

Please inform them of my gratitude and praise for their work and attitude toward each other as well as for me the employee in the pay lot booth.

The cooler temperature in the pay lot booth is for me a Blessing.

Sincerely,
Melody Troncale
UNC Pay Operations

 *Terminal Boxes for MH*

- **Carpentry Shop**

Afternoon Louis,

Thanks for all your help. You are awarded a virtual gold star.

Fred Young
Facilities Management
Kenan C044

 *Building Services*

- **Tommy Anderson/Steve O'Briant/Terry Dixon**

Mark,

If more supervisors are needed please forward as you understand the organization better than I do in facilities.

This week, Monday, we had a leak in the data center and the facilities crew did an excellent job, on repair and clean up.

The data center is critical to go live and this team was on top of the problem and resolved it quick.

Tommy Anderson
Steve O'Briant
Terry Dixon (Plumber)

Ray DeCristofaro
Director for Enterprise Operations
ITS

 *Flood – Genome Sciences*

- **Facilities**

Thanks everyone for responding to this flood event! Your teamwork to address these emergencies is always stellar.

Please do extend my appreciation to your entire crew!

Thanks,
Anna

Thanks to each of you and your teams for responding to the flood over the weekend.
Darius

Hello and good afternoon to all.

I just wanted to inform everyone that the floor was taken care of in Genomic Sciences on first floor. As usual Martin and his team did an Awesome job picking up the water from the lobby, entrance of the Auditorium (left side when you enter the building) and isles. I apologize for not having the proper information concerning the room numbers but, I began working - picking up water and mopping when I hit the scene. The maintenance workers also did a great job communicating with me about the situation. One of the classrooms is still being assessed by the maintenance personnel and the

building was still open when Martin, his crew and myself left. Eric Q. from Maintenance said he would have Campus Police secure the building. Thank you all for your time and have a great evening.

I also left Martin and his Crew with a Snicker's Cheesecake because they always do a Fabulous job!!! I really do appreciate all the help provided by the Weekend Crew when they assist with any on-call situations.

Delisa C. Burgess
Zone Manager

 *W. Franklin Street*

- **Bobby Bridges/Dane Briggs**

Hi Ray,

Thanks for sharing this latest example of our staff's dedicated efforts.
Anna

Mr. Fehr,

I was on my hands and knees looking for a water leak in a copy room on the first floor at Franklin when Bobby and Dane were working in the building and heard me talking to my employee about the wall and the said leak. Bobby took the time to ask me about my problem and then he and Dane worked to find out what the cause of the leak was. They found a roof leak near the elevator shaft that was causing the problem. These two gentlemen went above and beyond, as they saw a customer in need, and stepped in and not only found the problem, but helped to contact the correct shops to get the problem fixed.

That in my book is great customer service and being in Operations I know a thing or two about service. These two had the knowledge and the right tools to get the problem fixed.

Keep these guys around as they are two who care about the work they produce.

Again, Thanks

Ray DeCristofaro
Director for Enterprise Operations
ITS
Hi Bobby and Dane,

Thanks for your excellent efforts and teamwork! With the go live date nearing, the last thing ITS needed was water damage!

Job well done!

Anna

 Bynum

- **Joel Witherow/George Kirschmann**

See below. We generally don't get this kind of comment from building occupants who are not directly benefiting from project work. You all seem to have pulled off a rare feat! Thank you very much.

Ted

Hi Ted,

The people who have been doing the piping work in our area of Bynum have done a wonderful job. They are courteous, mindful of the work space, and the completed project looks great.

My office will back together on time and I could not be happier. Please pass my compliments along to the appropriate folks.

I hope you have a nice weekend.

Kathryn

Kathryn Meyers
Business Officer

Office of University Counsel
University of North Carolina at Chapel Hill

 Training

- **Robert Mazurek**

I wanted to acknowledge what a tremendous help Robert Mazurek was during a recent Aerial Lift Trainer Certification Course. For starters, Robert helped me identify an appropriate location to hold the training which is not always easy considering the

size of some of the lifts. Without even being asked, Robert also volunteered to make sure that two of the main lifts being used for the training were transported across campus to the training location and were ready the day of the training. Not only did Robert have the lifts at the proper location in time for the training, he also returned them safely immediately following the conclusion of the course. Within the classroom portion of the training, Robert was one of the first to arrive and represented the university extremely well. Robert was a pleasure to work with throughout this entire process and it is obvious that his "can do" attitude rubs off on those around him. I greatly appreciate him helping to make this training initiative a success.

Justin Case

Training Specialist, Facilities Services Human Resources